**4. System context**

This section describes the relationship between Retail system and its environment.

**System Context Diagram**



**Users and roles:** Stakeholders who interact to Retail system was described in section 2.3.Stakeholder of this document.

**Channels:** Users will use different channels to access the system.

Staff: Use PC locates at Head Office to access to system.

Cashier: Use Bar code reader at POS terminal to interacts with system

Customer: Use touch screen at POS terminal to access the system

Administrator: Use PC at Head Office to access the system

**Relationship Describe:**

The context diagram shows the input of stakeholders and output from system, direction of the arrows show the direction of information.

: Show that the input from user to the system

: Show that the output from system to the user